

# Debt Investor Presentation

2020-11



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## **Business Overview**

### **Key highlights Q3**

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# Overview



## This is Hoist Finance

Hoist Finance is a trusted debt resolution partner to individuals, companies and banks in eleven European countries. With over 1 600 dedicated colleagues, smart digital solutions and a deep understanding of individual financial circumstances, we help over six million customers keep their commitments.

This is achieved by agreeing on sustainable repayment plans so that everyone is included within the financial ecosystem.

Hoist Finance has a diverse portfolio of asset classes and our online savings platform in Sweden and Germany enables our unique funding model.

Hoist Finance was founded in 1994 and is today a public company listed on Nasdaq Stockholm

**11**  
COUNTRIES

**1 600**  
EMPLOYEES

# Our history

1994  
2008

## Early years

- » 1994 Hoist Finance established
- » 1996 Hoist Kredit obtains a credit market license in Sweden
- » Geographic expansion in Germany, France, Belgium and the Netherlands

2009  
2014

## Growth and expansion

- » Continued expansion with entry into the UK, Poland, Austria and Italy
- » Diversified funding through the introduction of HoistSpar: web-based deposit service

2015  
2019

## Successful IPO and subsequent growth

- » Hoist Finance listed on Nasdaq Stockholm in 2015
- » Expansion into new asset classes with acquisition of small enterprise debt in Italy
- » Launch of deposit taking scheme in Germany
- » Strategic partnership with the Bank of Greece
- » Further expansion with entry into the Spanish market
- » Largest acquisition of non-performing mortgage portfolio in France

2020  
2023























































## Looking ahead: Leading European actor

- » Leading position and scale in prioritised geographies and asset classes
- » Industry leader in digitalization and operational efficiency
- » Broaden our products and services based on our credit market license

# Hoist Finance's strategy



# Diversifying into new asset classes in focus markets

	Consumer Unsecured	SME Unsecured	Consumer Secured	SME Secured	Performing	Overall Plan
 Italy						Expand across all asset classes
 Spain						Scale up vastly, across all asset classes
 Germany						Consolidate, scale up existing business
 UK						Expand in adjacent asset classes
 Poland						Stable returns, expand in adj. asset classes
 Greece						Enter through M&A/partnerships/organic
 France						Scale up in new asset classes
 Netherlands						Improve scale in core asset class
 Belgium						Manage operations from Netherlands

 Planned expansion

 Current Presence

 Suggested no presence 2020





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# Key highlights Q3

## Highlights

- » Improved financial performance in Q3
- » Strong cash generation and strengthened core capital
- » Good traction in cost savings programme
- » SFSA concludes on SRT<sup>1</sup>
- » Jarkko Heinonen new Chief Digital Officer and member of Executive Management Team

## Financial performance

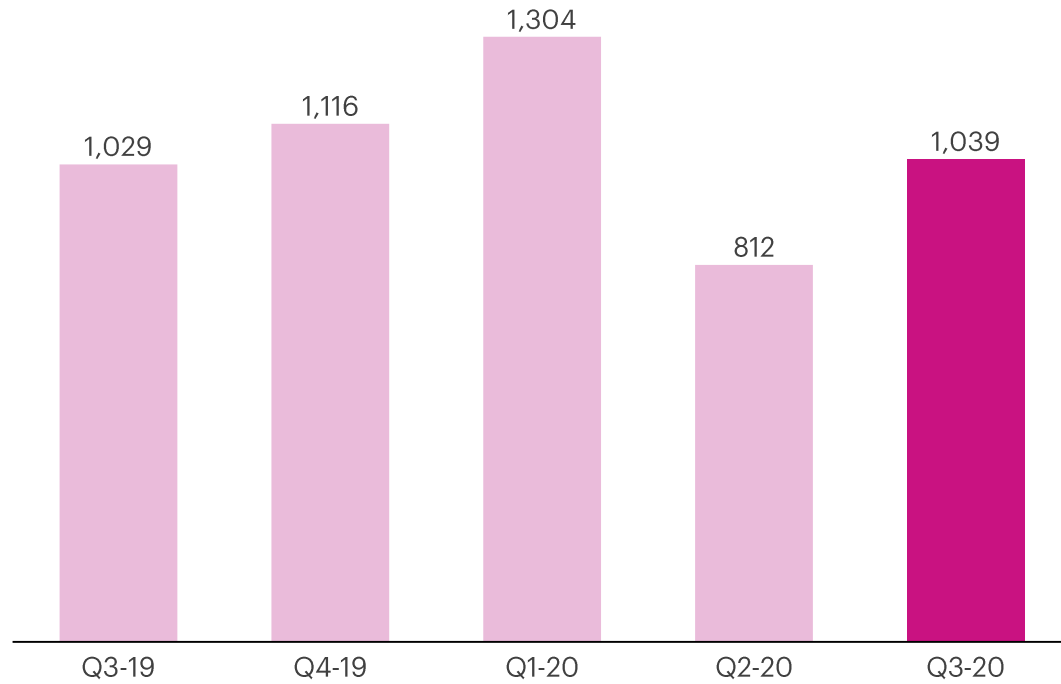
- » CET1 ratio at 10.4% vs 10.1% in Q2-20
- » Strong performance across asset classes, collection performance at 108%
- » Total expenses down 8% Q/Q
- » Adj. EBITDA of SEK 1,039m (1,029)
- » Profit before tax, PBT of SEK 140m (146)
- » Acquisitions at SEK 264m (689)

1 SRT – Significant Risk Transfer

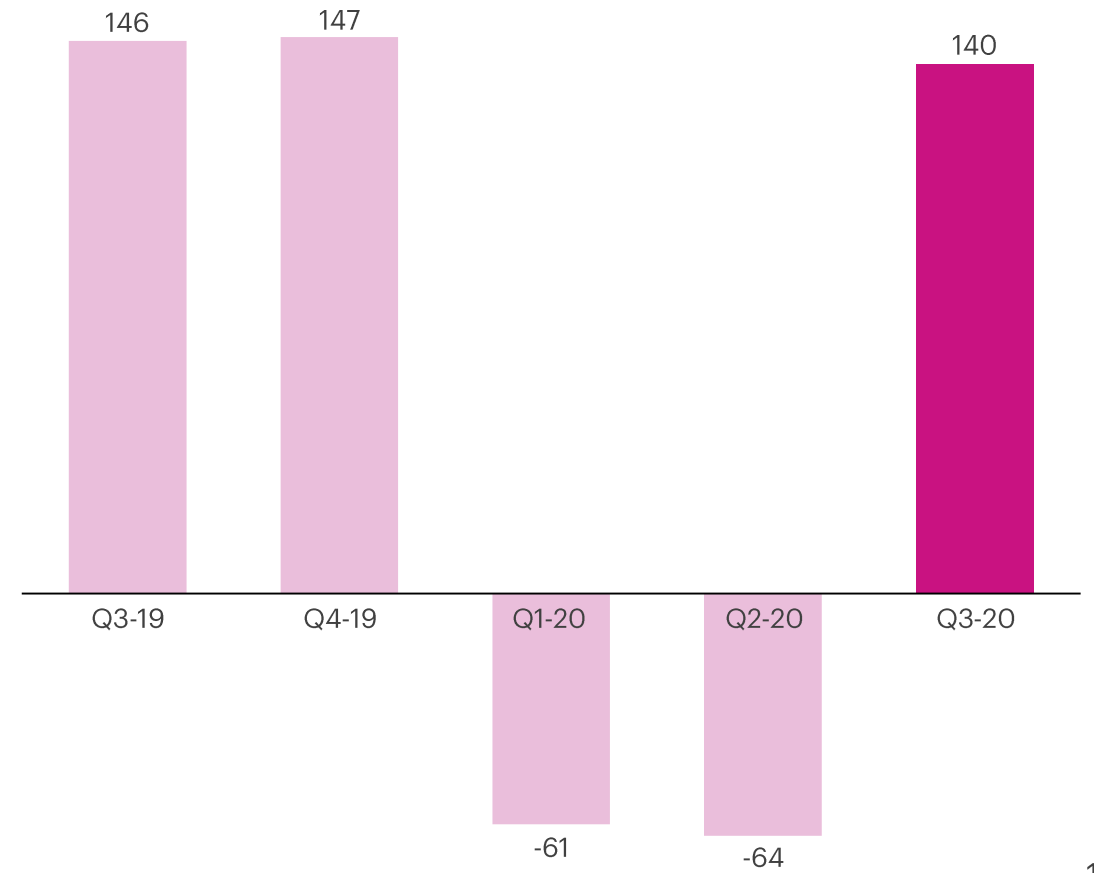
# Cash flow and earnings recovering

SEK million

Adjusted EBITDA



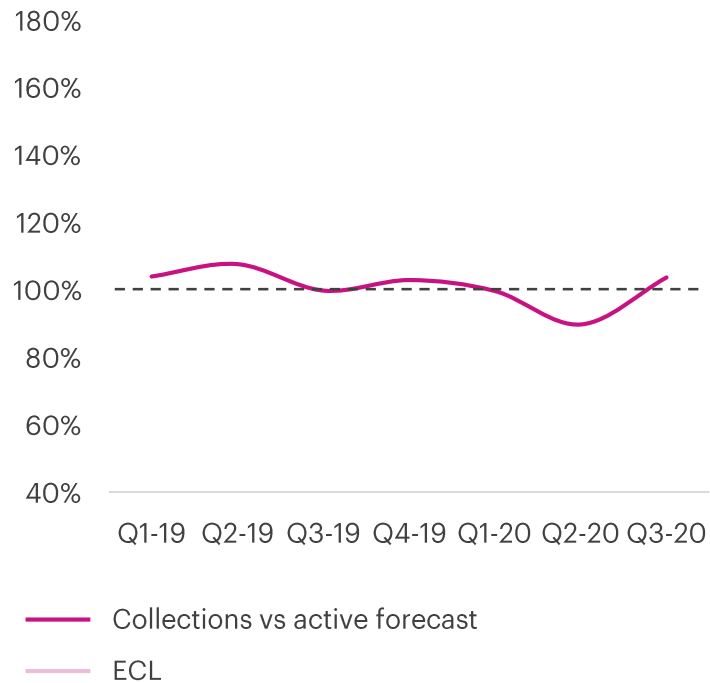
PBT



# Solid performance across asset classes

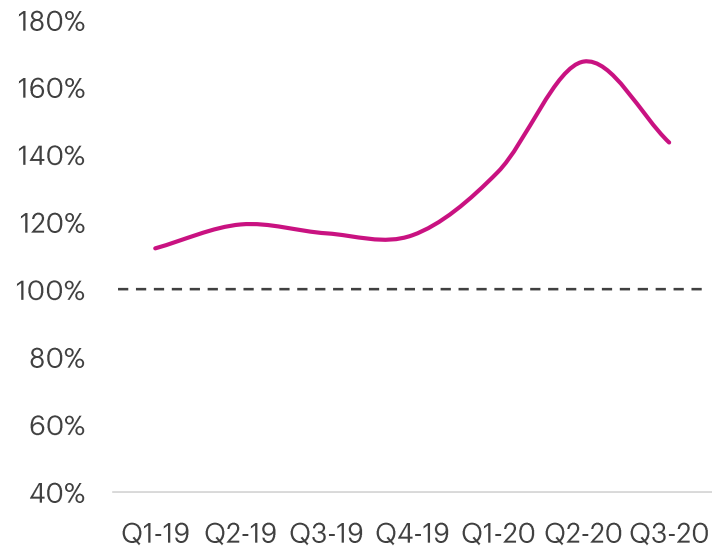
## Unsecured NPL

» Performance recovering



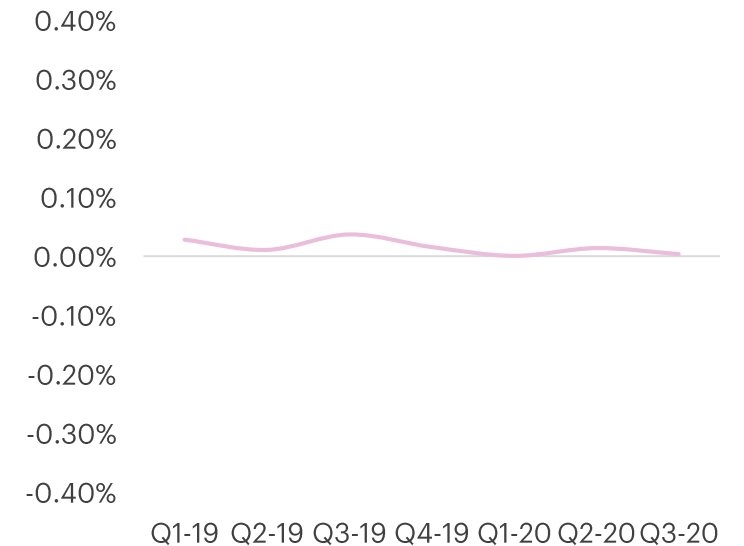
## Secured NPL

» Performance ahead

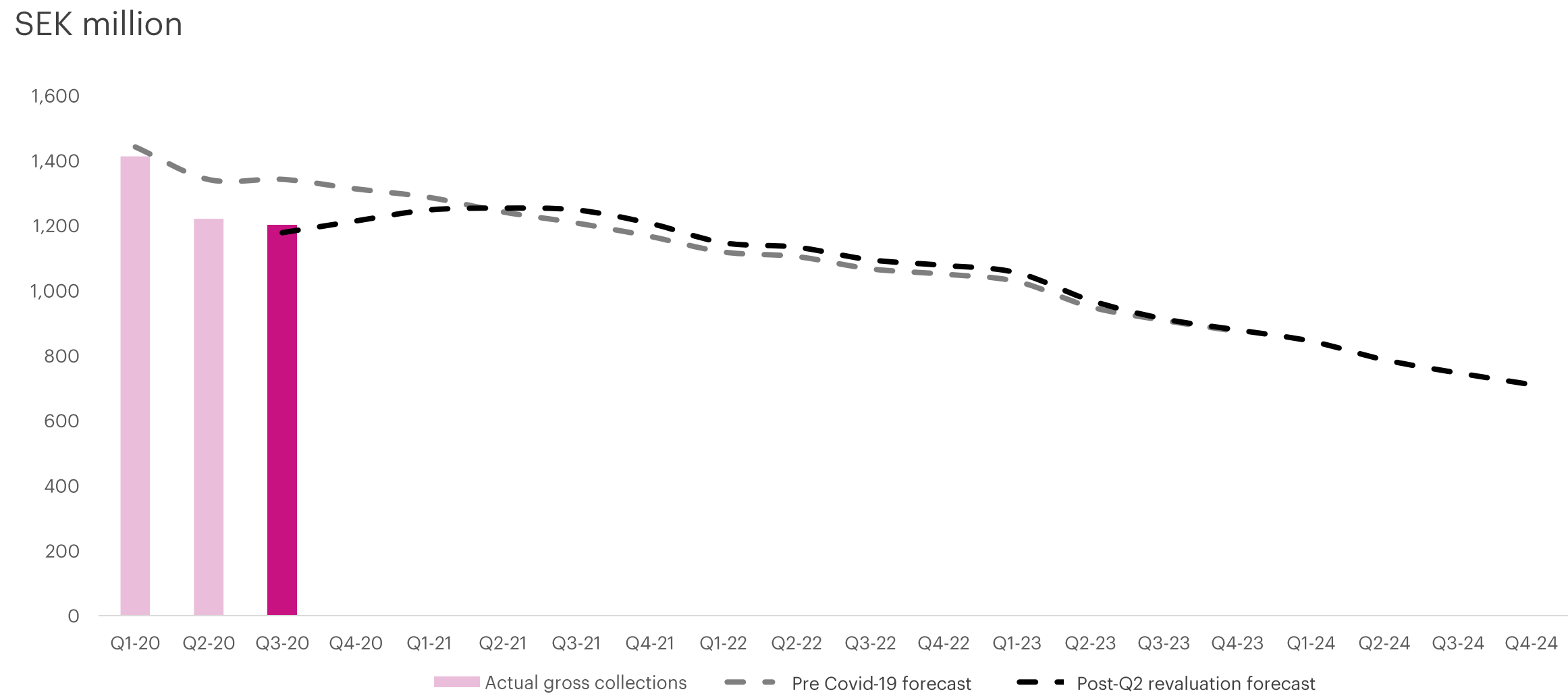


## Performing loans

» No negative ECL<sup>1,2</sup> impact

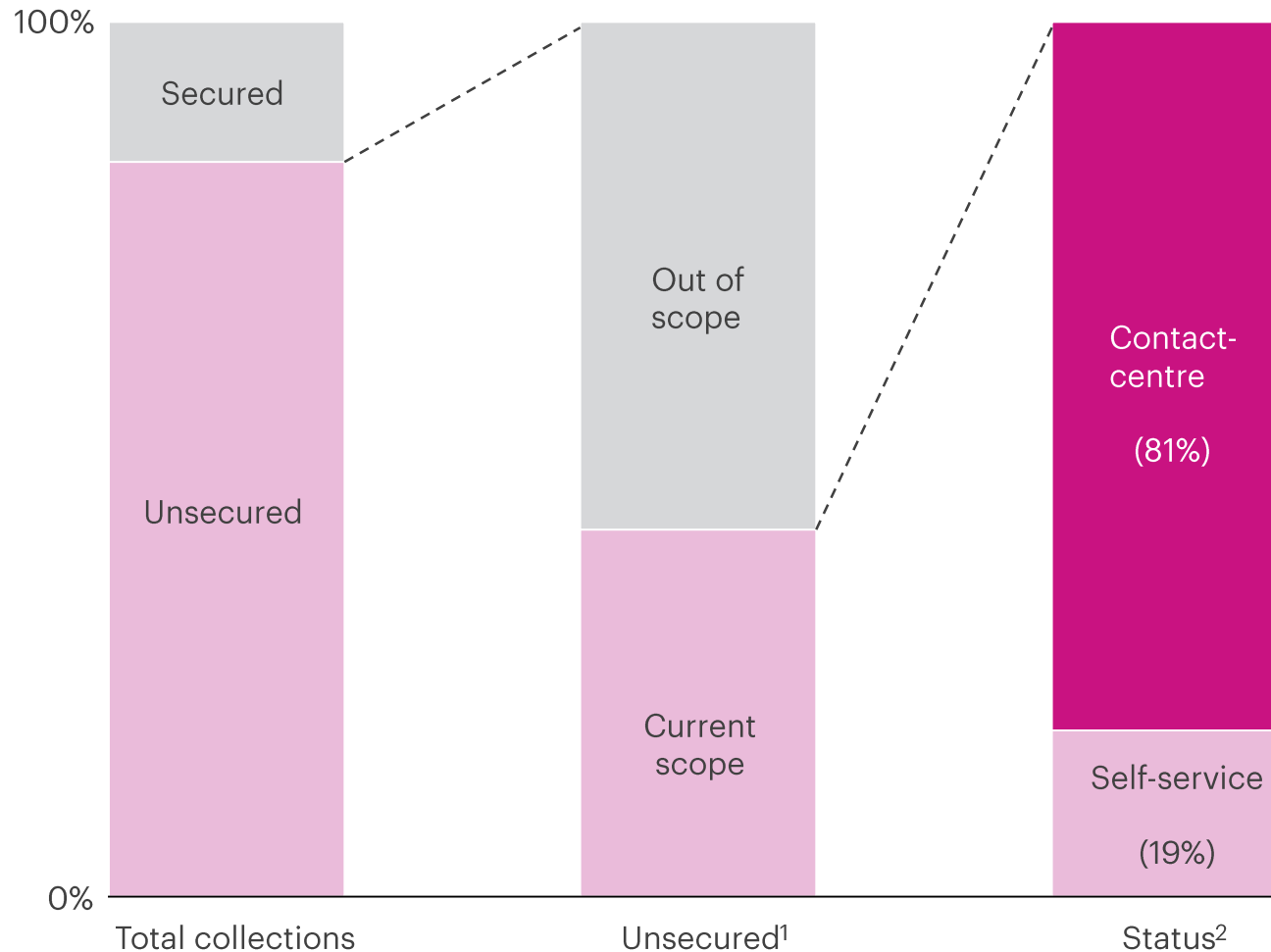


# Collections performance versus revised projections



Note: Unsecured NPL collections

# Large potential in increased self-service



## Key takeaways

- » All payments are digital (100%)
- » The digital transformation is the conversion from traditional contact centre operations to end-to-end customer self-service
- » Key benefits self-service
  - Improved customer engagement and loyalty
  - Customer flexibility
  - More effective end-to-end processes
  - Use of machine learning
  - Increased range of services and products
  - Industrialised approach - develop once and deploy
- » Average 19%, best country >30%
- » Traditional contact centres remain important for vulnerable customers

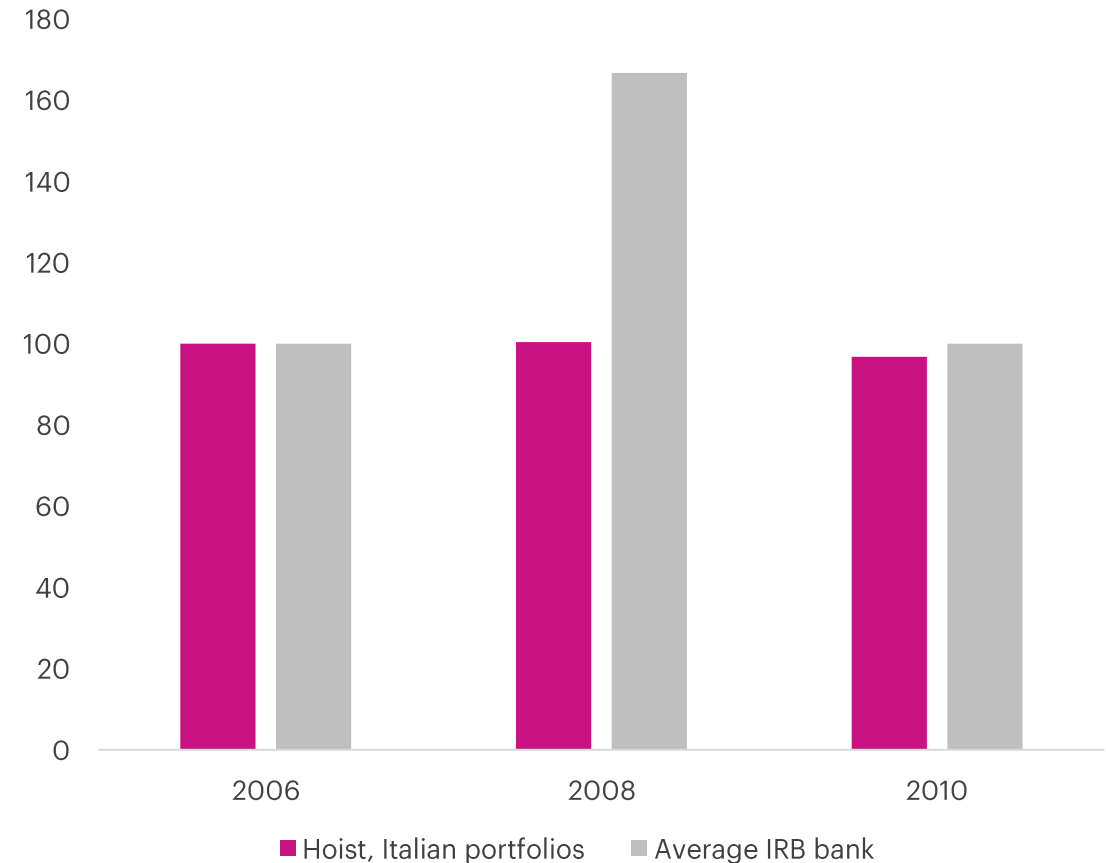
1 YTD as per October, 2020

2 Run rate as per October, 2020

# Progress towards IRB application

- » Pre-study reveals great potential
  - Data since early 1990's
  - More than 12 million LGD observations
  - High quality data
- » Very low correlation to economic downturns, supporting favourable treatment under IRB
- » Current team of 6, progressing to 12
- » The SFSA informed of plans to submit application by 2021

Financial crisis, LGD<sup>1</sup> effect<sup>2</sup>



<sup>1</sup> Loss given default (LGD)

<sup>2</sup> Indexed to 100 in 2006

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# Financial summary, reported figures

SEK million	Q3-20	Q2-20	Q1-20	Q3-19	Change
Interest income	792	846	893	834	-5%
Interest expense	-146	-134	-164	-138	6%
<b>Net interest income</b>	<b>646</b>	<b>712</b>	<b>729</b>	<b>696</b>	<b>-7%</b>
Impairment gains and losses	1	-232	-178	12	N/A
Net result from financial transactions	4	4	-53	-45	N/A
<b>Total operating income</b>	<b>679</b>	<b>513</b>	<b>529</b>	<b>698</b>	<b>-3%</b>
<b>Total operating expenses</b>	<b>-549</b>	<b>-594</b>	<b>-607</b>	<b>-568</b>	<b>-3%</b>
<b>Net operating profit</b>	<b>130</b>	<b>-81</b>	<b>-78</b>	<b>130</b>	<b>0%</b>
Share of profit from joint ventures	10	17	17	16	-38%
<b>Profit before tax</b>	<b>140</b>	<b>-64</b>	<b>-61</b>	<b>146</b>	<b>-4%</b>
<b>Ratios</b>	<b>Q3-20</b>	<b>Q2-20</b>	<b>Q1-20</b>	<b>Q3-19</b>	<b>Change</b>
Return on Equity, %	9	-9	-6	12	-3pp
Cost/Income ratio, %	80	112	111	80	0pp

## Key takeaways

- » Collecting ahead of Covid-19 revised forecasts, no further net impairments in the quarter
- » Cost program delivering – expenses reduced 8% from Q2-20
- » PBT in the quarter at SEK 140m, YTD SEK 14m

# Financial summary, adjusted for IAC

SEK million	Q3-20	Q2-20	Q1-20	Q3-19	Change
Interest income	792	846	893	834	-5%
Interest expense	-146	-134	-164	-138	6%
<b>Net interest income</b>	<b>646</b>	<b>712</b>	<b>729</b>	<b>696</b>	<b>-7%</b>
Impairment gains and losses	1	-232	-72*	12	N/A
Net result from financial transactions	4	4	-6*	-30*	N/A
<b>Total operating income</b>	<b>679</b>	<b>513</b>	<b>682*</b>	<b>713*</b>	<b>-5%</b>
<b>Total operating expenses</b>	<b>-540*</b>	<b>-594</b>	<b>-607</b>	<b>-535</b>	<b>1%</b>
<b>Net operating profit</b>	<b>139*</b>	<b>-81</b>	<b>75*</b>	<b>178*</b>	<b>-22%</b>
Share of profit from joint ventures	10	17	17	16	-38%
<b>Profit before tax</b>	<b>149*</b>	<b>-64</b>	<b>92*</b>	<b>194*</b>	<b>-23%</b>
<b>Ratios</b>	<b>Q3-20</b>	<b>Q2-20</b>	<b>Q1-20</b>	<b>Q3-19</b>	<b>Change</b>
Return on Equity, %	9*	-9	4*	15*	-6pp
Cost/Income ratio, %	78*	112	87*	73*	-5pp

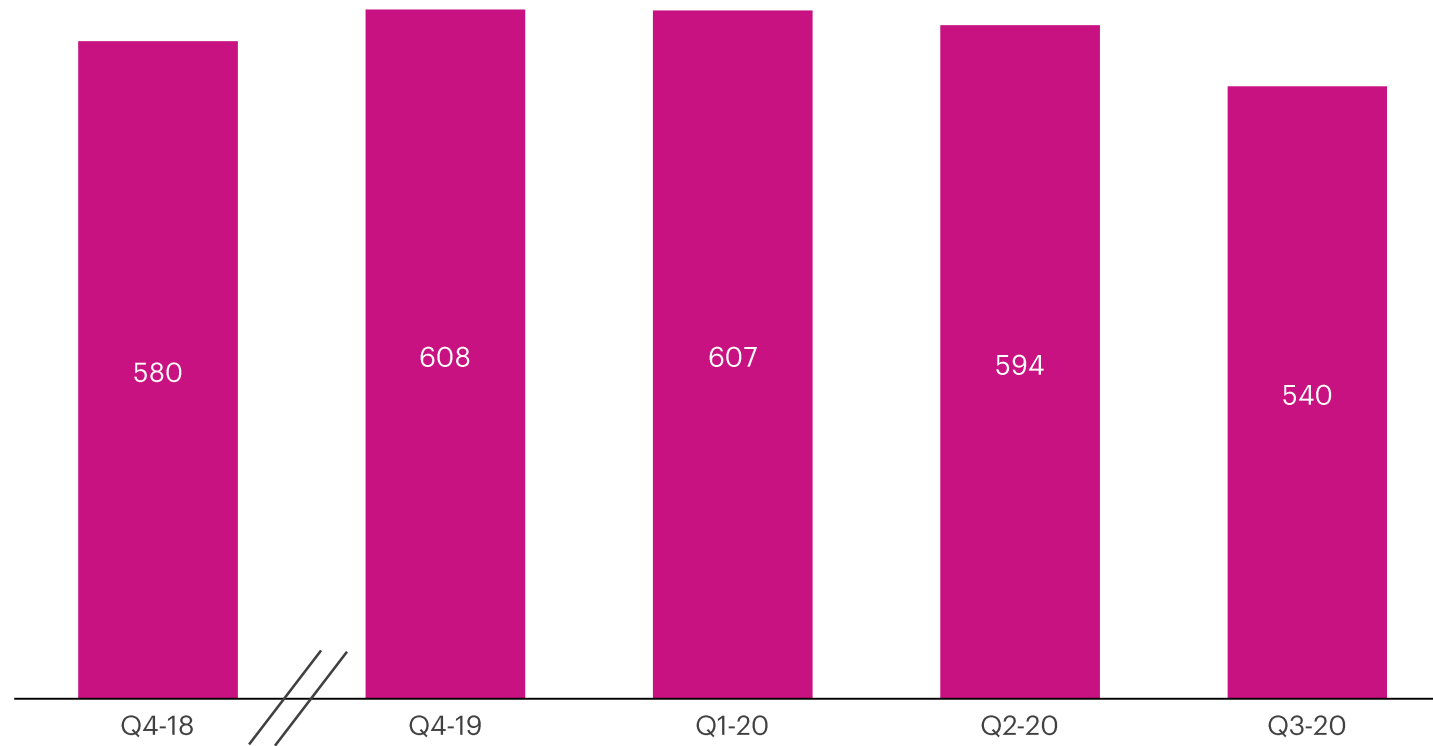
## Key takeaways

- » Redundancy cost of SEK 9m in Q3 2020
- » Q3 2019 include IAC related to French site consolidation and Interest rate hedging
- » Adjusted C/I of 78% in Q3 2020

\*Q3-19 IAC consists of restructuring charges in connection with closure of Bayonne site (SEK 24m), personnel-related costs in connection with outsourcing of IT (SEK 7m) and realised loss in connection with adopting updated hedging models (SEK 15m). Q1-20 IAC refer to impairment loss (SEK 106m), and net result from financial transactions related to IRS and change in market value bonds (SEK 47m). Q3-20 IAC consists of severance charges related to restructuring in Italy (SEK 6m) and UK (SEK 3m).

# Favourable cost trend

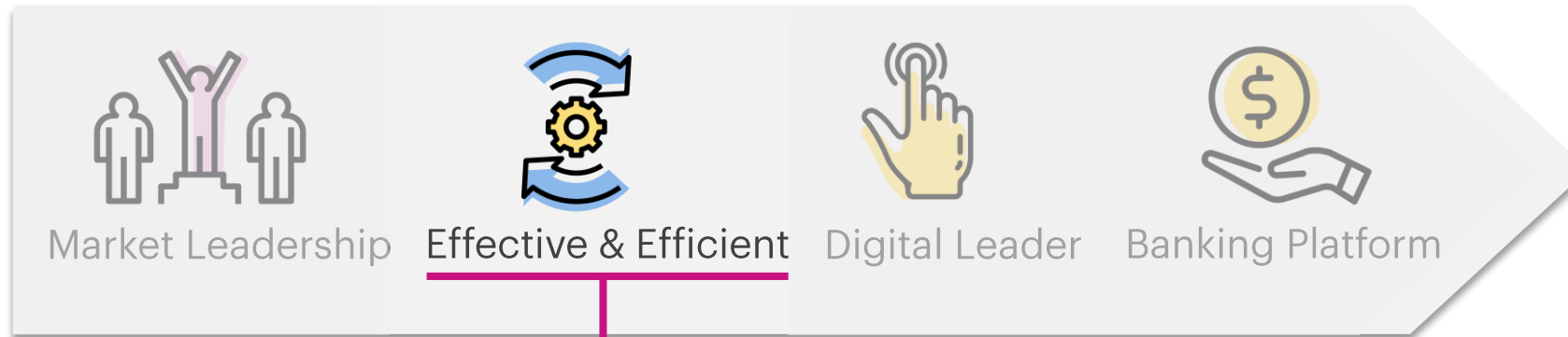
Total expenses adjusted for IAC, SEK million



## Key takeaways

- » Personnel and admin expenses reduced vs previous quarter
- » Large parts of transition to outsourced IT behind us
- » Legal expenses will normalise when courts re-open fully

# Cost savings as part of the strategy



- » Return on Equity >15%
- » Cost-to-income 65%
- » 15% EPS growth

- ✓ OneHoist operating model
- ✓ Site consolidation
- ✓ Shared Service Centre
- ✓ Nearshoring
- ✓ IT outsourcing
- ✓ Simplified legal structure

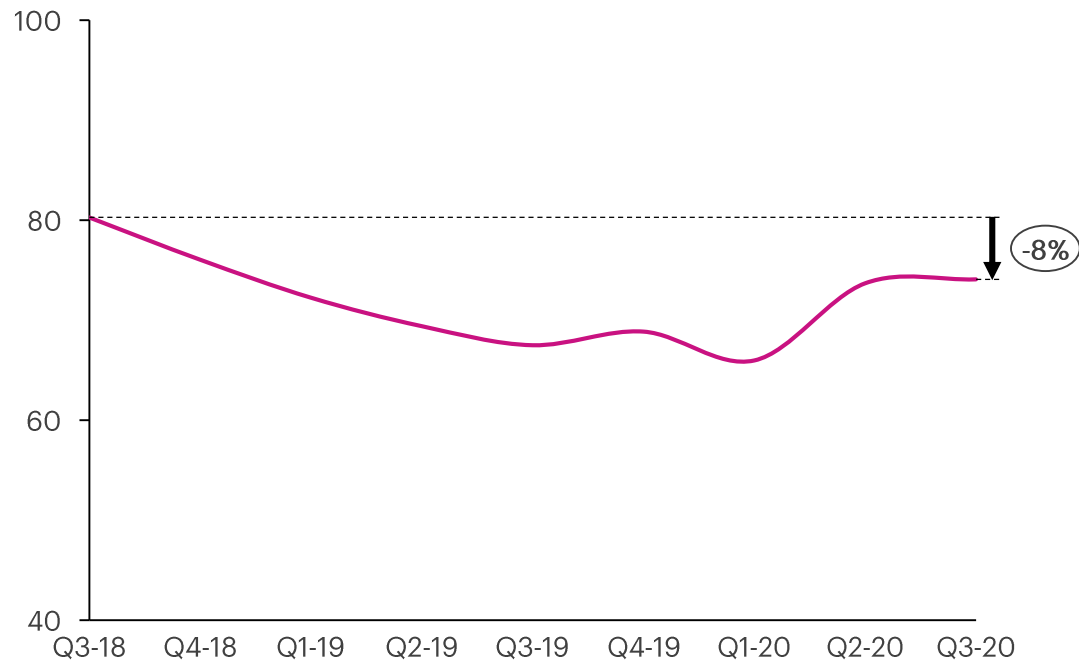
# Cost savings program as per Q3 2020

SEK million

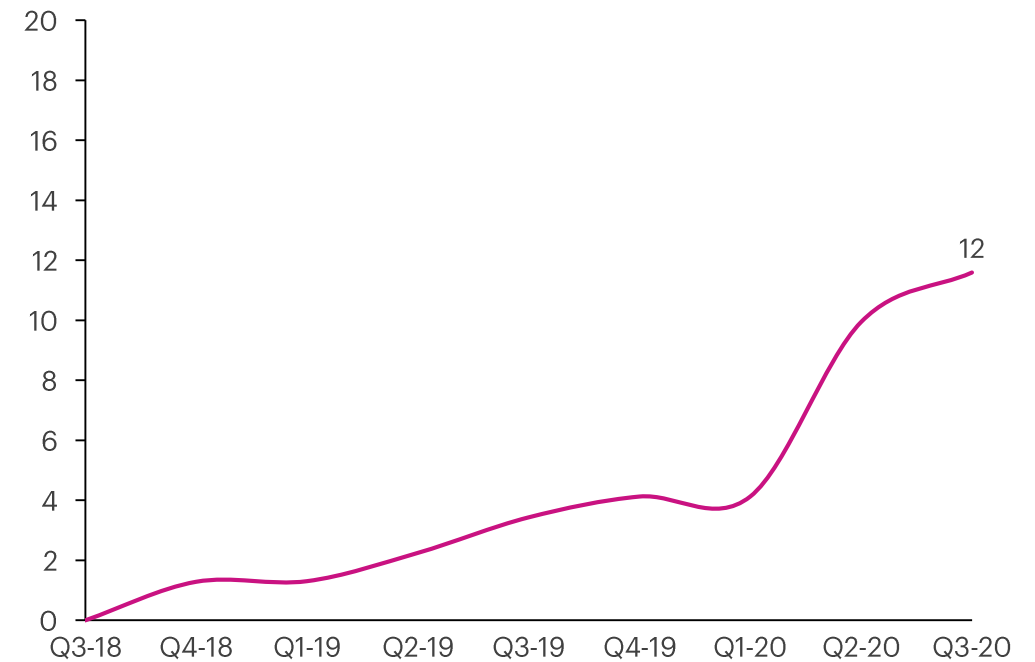
	2019 Realised	YTD Q3-20 Realised	2020 Expected	2021 Expected	2022 Expected	Annualised run rate by end 2022
Annual accumulated impact on EBT related to items executed prior to the end of each period	128	197	244	300-325	400	400
Impact on reported EBT for the period, before one-off costs	67	74 <sup>1</sup>	105	190 - 210	330 - 350	400
One-off costs for the period, related to savings program	33	30 <sup>1</sup>	38	30-50	20-40	
Net Impact on reported EBT for the period	34	44 <sup>1</sup>	67	140-180	290-330	

# Transforming the business

FTEs in relation to book value<sup>1</sup>



FTEs in Shared Service Centre & Nearshoring (share of total, %)



<sup>1</sup> FTEs in unsecured NPLs and group-wide roles, in relation to unsecured book value (SEKbn)

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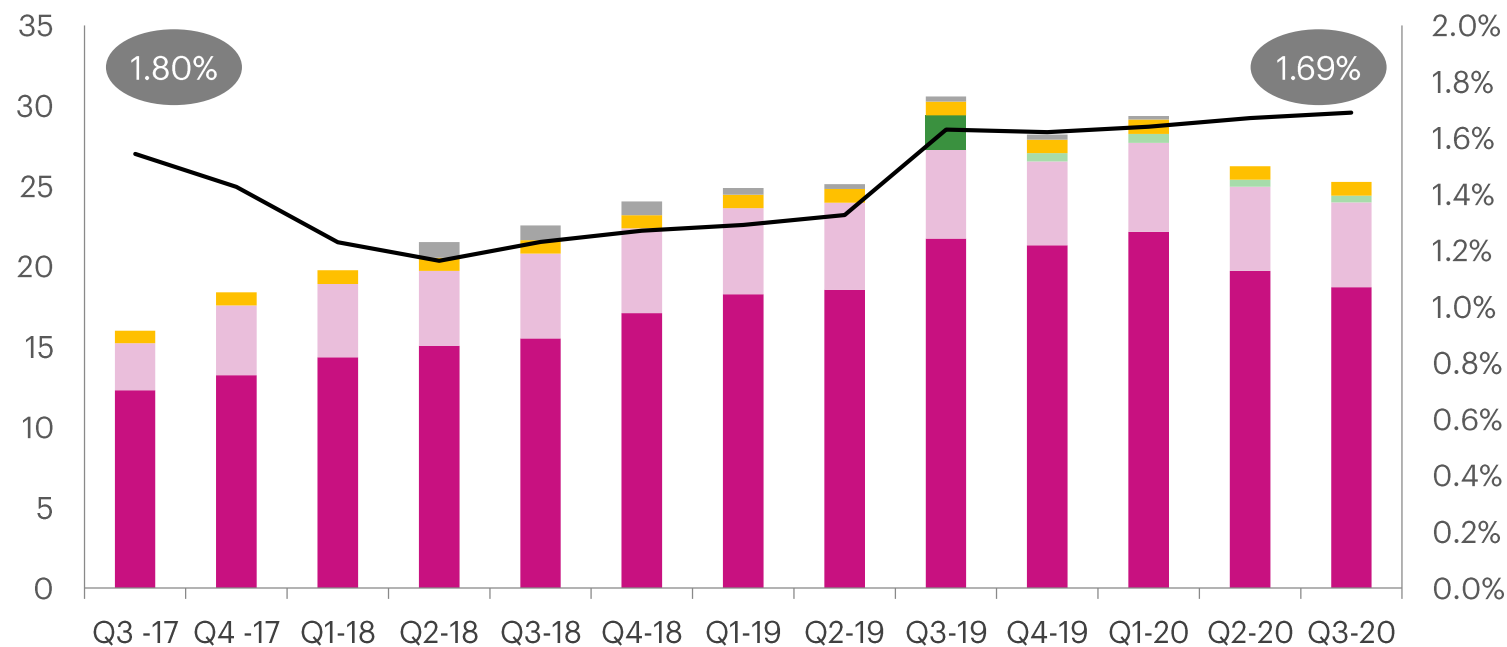




# Funding cost

Funding<sup>1</sup>, SEK bn

Avg. cost of funding



■ Deposits  
■ Securitisation debt instrument issued by SPV Pinzolo  
■ Subordinated liabilities  
■ Senior unsecured debt  
■ Securitisation debt instrument issued by SPV Marathon  
■ Commercial Paper  
— Average cost of funding, %

Interest  
expense/  
Book value

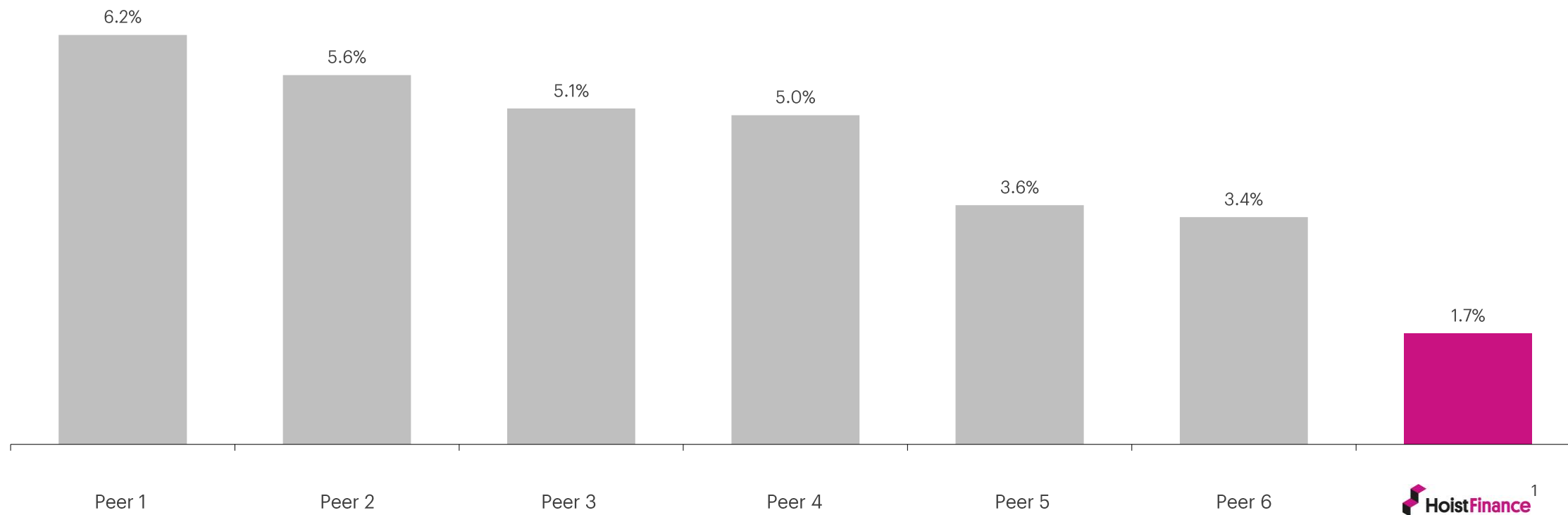
2.1% 2.1% 1.9% 1.9% 2.0% 2.1% 2.0% 1.9% 2.5% 2.5% 2.6% 2.3% 2.5%

## Key takeaways

- » Flat average cost of funding vs previous quarter
- » Excess liquidity managed down further

# Industry-leading funding

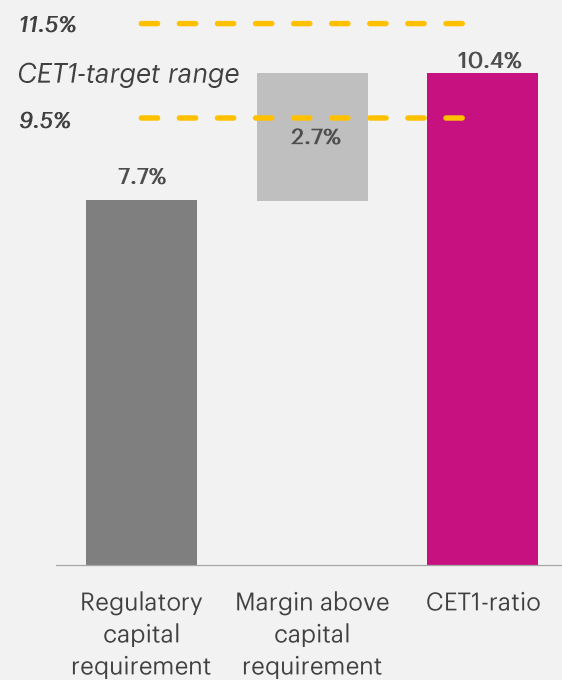
Weighted Average Cost of Debt



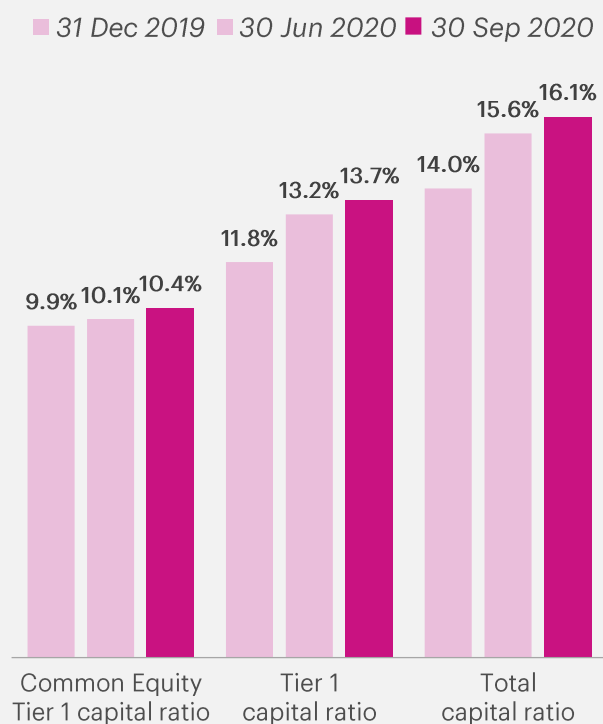
1) Excluding AT1 capital  
Source: Company information

# Capital and liquidity position

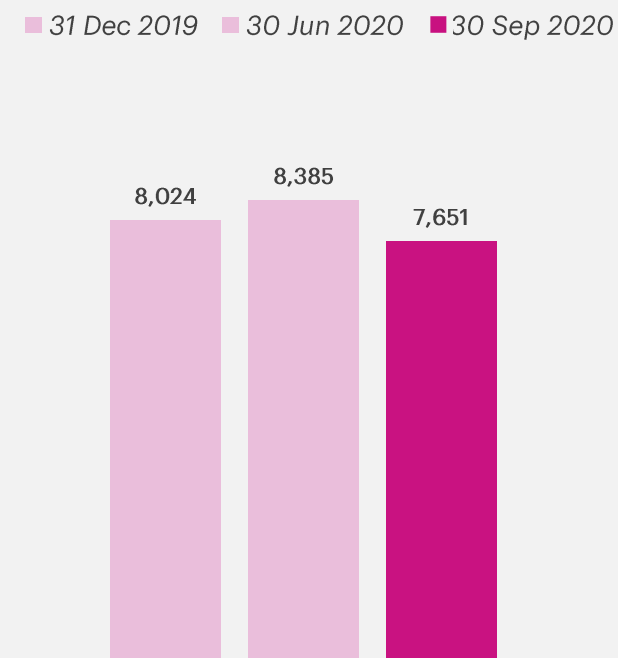
## Q3 2020 Capitalisation, %



## Capital ratios, %



## Liquidity reserve, SEK million



## Moody's Credit Opinion 7 July 2020

- » Issuer rating: Baa3 / neg
- » "We consider the supervision by the SFSA a credit strength. The regulatory scrutiny imposed by the SFSA is similar to that of regular banks, and Hoist is required to report its capital adequacy and liquidity performance on a regular basis."
- » "We consider Hoist's capitalisation a positive rating driver."
- » "Strong track record as a debt purchaser, but acquired nonperforming consumer loan portfolios are inherently risky"
- » "...Hoist's operations are geographically diversified, reducing its relative exposure to country-specific factors and mitigating the concentration risk."
- » "Although Hoist will continue to face competition in a number of markets, we believe that the company's scale will allow it to consolidate its market share and expand its geographical coverage, in the absence of any negative reputational or conduct developments."
- » "Despite its stronger market position and evolving business model, Hoist's ratings are constrained by the company's monoline business activities."
- » "We consider Hoist's funding profile a relative strength for the company."
- » "We view positively the fact that the large liquidity reserve gives Hoist the flexibility to acquire small debt portfolios without seeking additional funding or increasing leverage. It also enables the company to withstand stressed scenarios when wholesale refinancing would be more expensive or unavailable."



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# Proposed tender offer

## Key indicative terms and conditions

Offeror	Hoist Finance AB (publ)
Target security	HOFISS 1 1/8 10/04/21 (ISIN: XS1692378323)
Rank	Senior unsecured
Maturity date	04 October 2021
Rating	Baa3 by Moody's
Amount outstanding	€250,000,000
Target acceptance amount	Any and all offer, no pro-ration
Conditions	Transaction conditions
Purchase price	Fixed cash price, 100.75%
Accrued interest	To be paid in cash until the settlement date
New issue priority allocations	Tendering investors will be eligible for new issue priority allocation
Tender Offer commences	11 November 2020
Tender Offer expiration	17 November 2020
Settlement date	Expected to be 27 November 2020, and no later than 4 December 2020
Dealer Managers	Citi, Nordea

## Description of the Tender Offer

- » The purchase price of the offer is 100,75%. Accrued and unpaid interest will also be paid in respect of tendered notes
- » Any and all offer
- » Tendering investors will be eligible for priority allocation in the new issue
- » Acceptance of any notes for tender is subject to the successful completion of the new issue and a minimum tender size of €125,000,000 in aggregate nominal amount
- » The planned new issue book building is expected to take place at the back-end of the tender period
- » Citi and Nordea are acting as Dealer Managers

# Proposed new issue

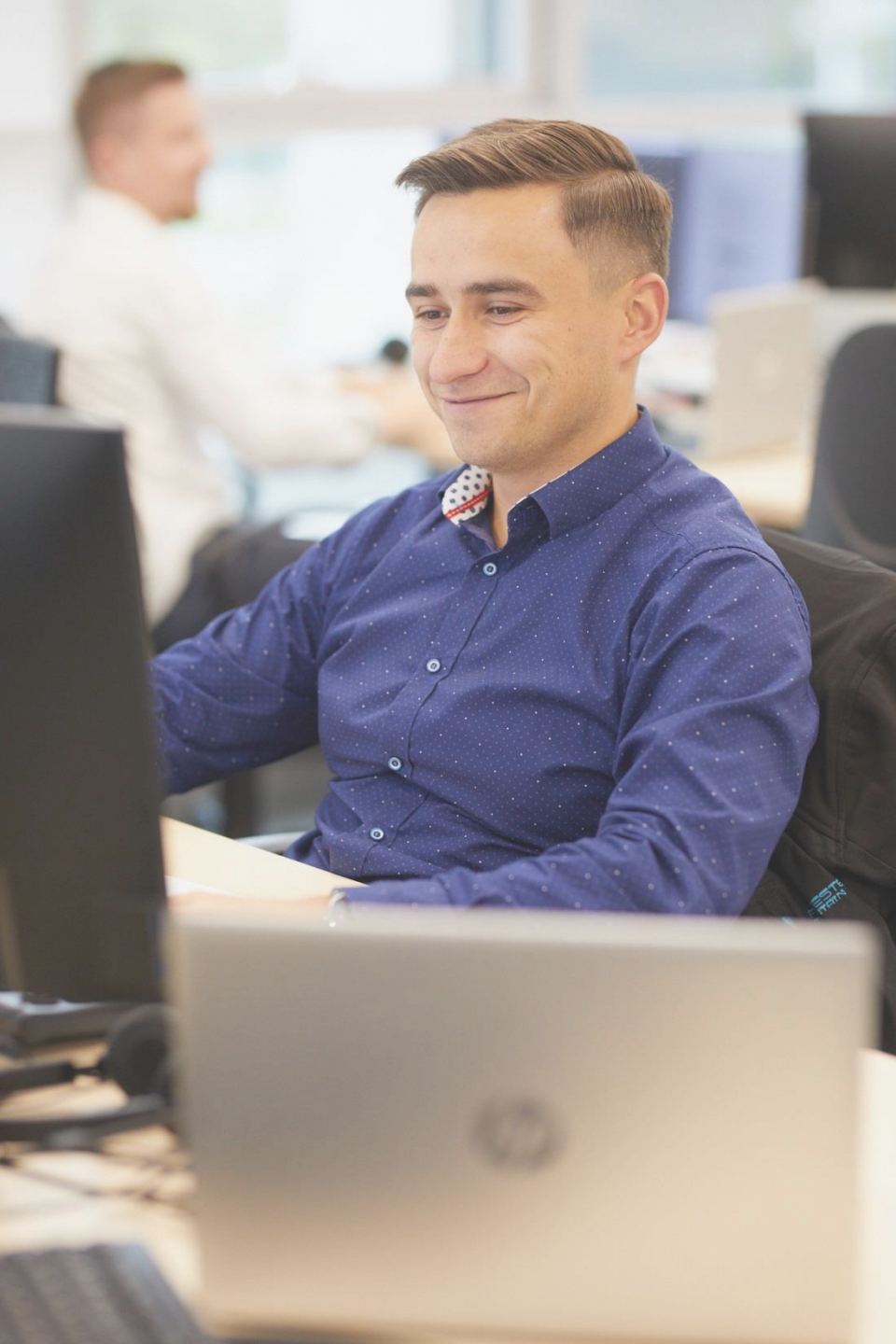
## Key indicative terms and conditions

Issuer	Hoist Finance AB (publ)
Issuer rating	Baa3 (Neg) by Moody's
Status	Senior preferred, unsecured and unsubordinated
Expected issue rating	Baa3
Currency	EUR
Amount	250 mn (max)
Maturity	[•] November 2024
Denomination	EUR 100,000 + 1,000
Use of proceeds	General corporate purposes
Make whole call	Yes, on any day from and including the Issue Date to but excluding the Maturity date at the Make Whole Redemption Price being the Make Whole Redemption Amount
Listing	Euronext Dublin
Law	English Law
Documentation	The Issuer's EUR 1,000,000,000 Euro Medium Term Note Programme dated 5 August 2020, as supplemented on 3 November 2020
Joint bookrunners	Citi, Deutsche Bank, Nordea

## Transaction rationale

- » Maturity extension
- » Currency matching
- » Funding for future growth
- » The proceeds of the notes will be used for general corporate purposes, including refinancing of existing debt or replacing a portion of existing deposit funding





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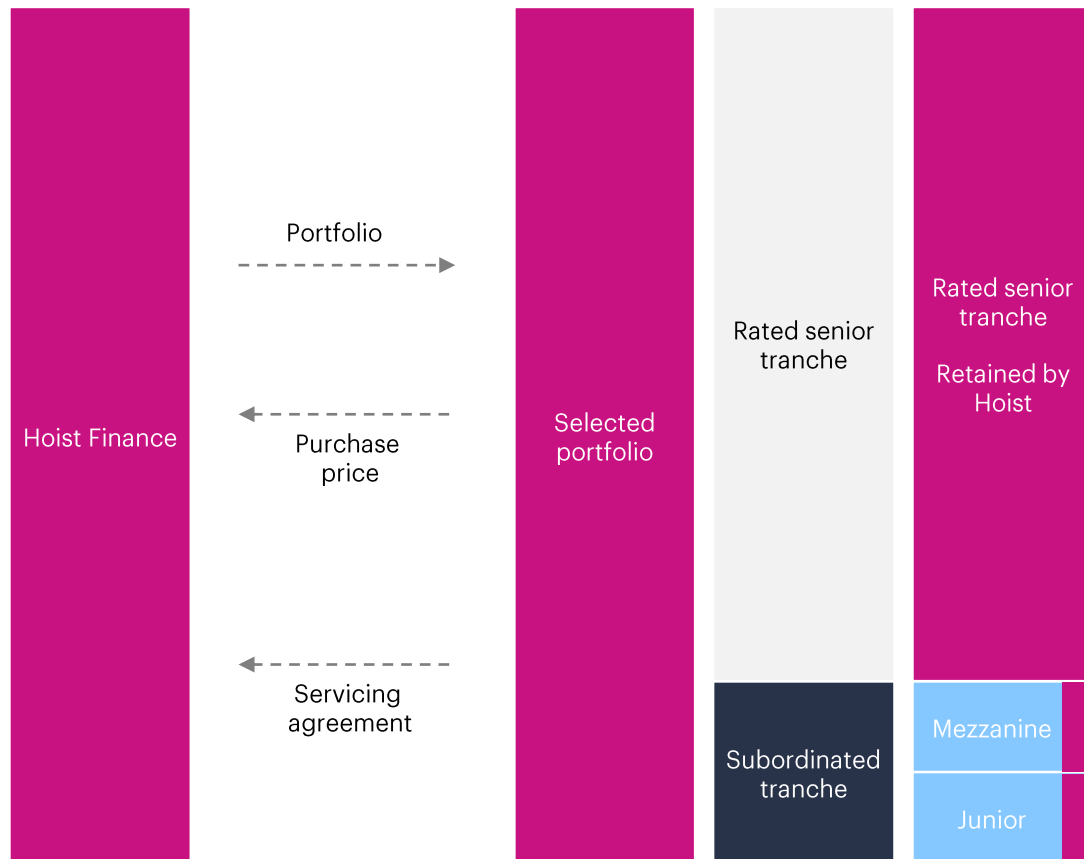
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# On track to implement a sustainable business model

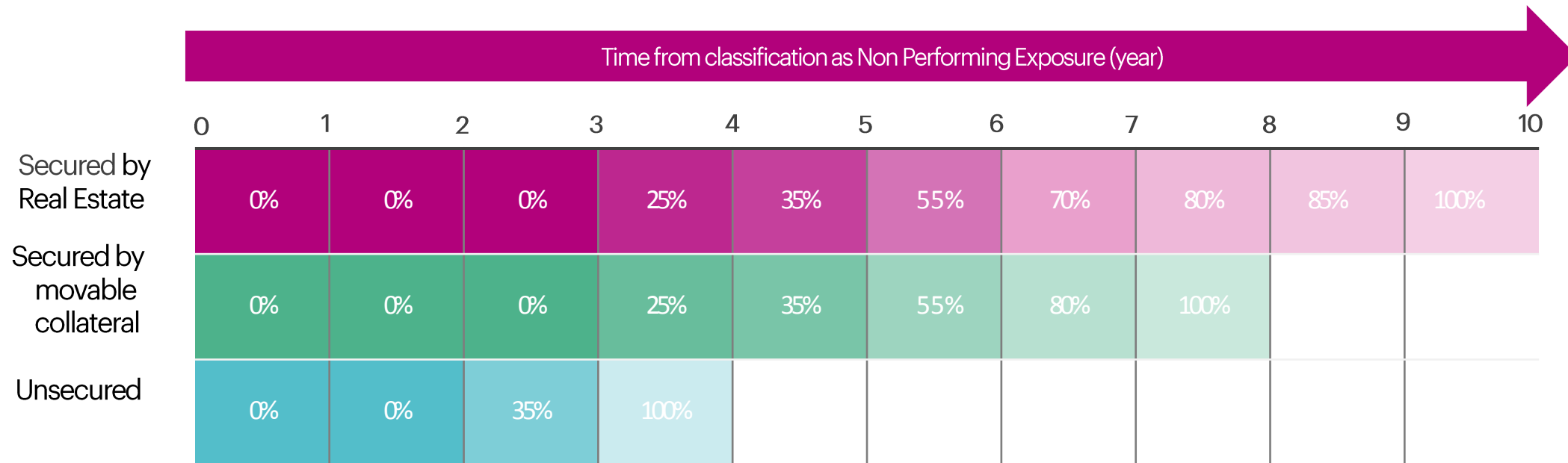


## Rated securitisation transaction

- » Portfolio size: EUR337m
- » Senior tranche<sup>1)</sup>: 85%
- » Investment grade rating
- » Coupon on senior tranche<sup>1)</sup>: 1.8%
- » IRR on subordinated tranche<sup>1)</sup>: 15%
- » Further strengthened CET1 capital

1) See press release: <http://ir.hoistfinance.com/en/pressreleases/hoist-finance-successfully-completes-the-first-ever-italian-investment-grade-rated-securitisation-backed-by-a-portfolio-comprising-only-unsecured-npls-1755824>

# NPL Backstop: ensuring claims are sold earlier



Percentages above show the Minimum Loss Coverage (Prudential Backstop) required for Non Performing Exposures

The NPL Backstop regulation is applicable to loan originated after 26 April 2019, if/when those loans meet the criteria for NPL

The NPL backstop is introduced to incentivise banks to off-load NPLs into a well-functioning secondary market

For Hoist Finance's business model, it is important to de-recognise unsecured NPL exposures from the "prudential balance sheet"

# Thank you!

